Joseph Masika

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SUMMARY

Creative Software Developer with experience in frontend technologies including React.js, Next.js, JavaScript, and modern UI frameworks. Skilled in developing dynamic web interfaces and integrating backend services to create seamless user experiences. Eager to contribute technical expertise and problem-solving abilities to the success of an organization.

EDUCATION

MASENO UNIVERSITY | Kisumu, Kenya   **September 2018 – December 2022**
BSc. Computer Science | Second Class Honors - Lower

PROFESSIONAL TRAINING

AFRICAN LEADERSHIP EXPERIENCE - ALX | Nairobi, Kenya   **January 2025 – Present**
Software Engineering

SERVICENOW   **July 2024 – present**
ServiceNow Systems Architect

NETACAD ACADEMY   **2022**
Cisco Certified Network Associate (CCNA)

WORK EXPERIENCE

FIDELITY INTERNATIONAL HOSPITAL | Juba, South Sudan   **July 2024 - Dec 2024**
Junior Software Developer
- Designed and integrated backend services with RESTful APIs for web applications.
- Crafted and implemented UI/UX designs in the development of dynamic web interfaces with focus on user experience.
- Improved software performance through process optimization and software patches.
- Monitor brand consistency across marketing channels and systems.

AHADI WIRELESS CORPORATION (KONNECT) | Nairobi, Kenya   **August 2022 - June 2024**
Technical Customer Support / Network Engineer
- Streamlined network troubleshooting through automation and visualization of time-series data from network devices.
- Collaborated with software development team to implement process improvements and develop software solutions.
- Executed IT Network systems risk assessment, analysis and management strategies.
- Diagnosed and resolved technical issues across multiple network systems and applications for users across the network.
- Provided technical customer service and support across CRMs, and incident track platforms.

NZOIA SUGAR COMPANY | Bungoma, Kenya   **August 2020 - May 2020**
IT/Web Developer - Attaché
- Developed and maintained database management systems with frontend interfaces
- Troubleshot software and network issues to ensure optimal performance
- Contributed to continuous improvement of software development processes

SKILLS

- Full – Stack Web Development: JavaScript (ES6+), React.js, Next.js, MERN Stack, Laravel
- Programming Languages: JavaScript, Python, PHP, Golang
- Technical: Network & IT Systems Administration, Data Analysis, Technical Customer Support
- Adaptability and Continuous Learning.

LANGUAGES

Kiswahili - Native   English - Expert   French - Beginner